

Vanbrugh Catering Pre-Ordering Guide

Our guide to helping you pre-order food & drink ahead of your visit online.

YVONNE-ARNAUD.CO.UK | 01483 44 00 00

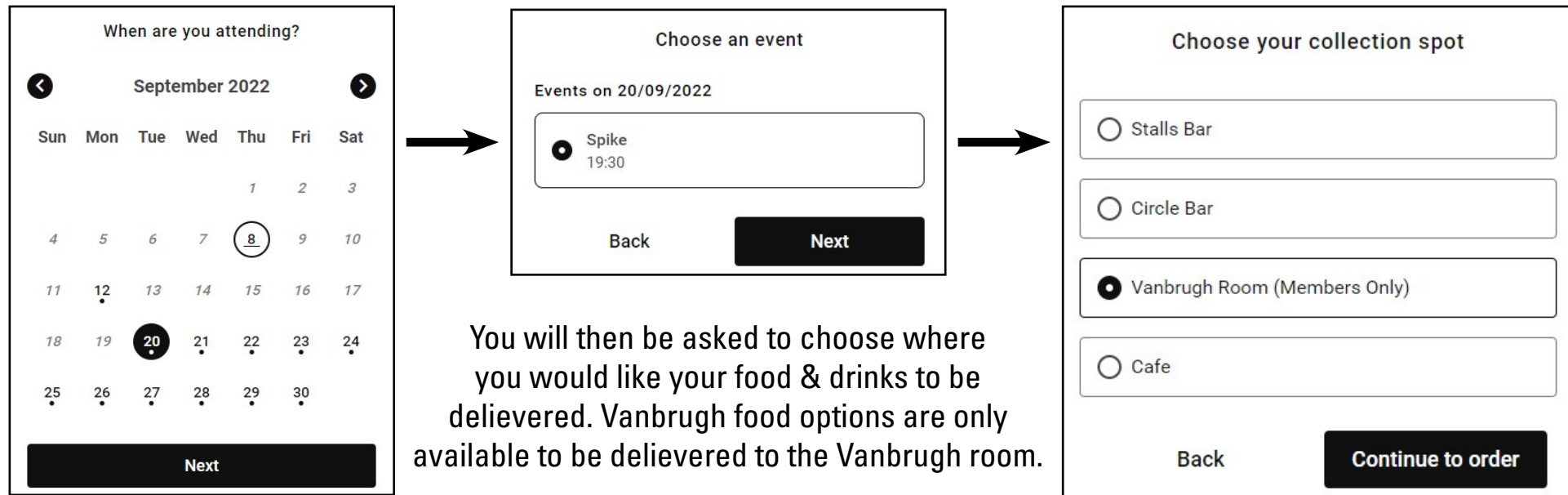
Millbrook, Guildford, GU1 3UX

Getting started

To access our online pre-ordering system, click the button below, or visit the Food & Drink page on our website to access the link.

Choose your event

First, you will be asked to select the date of your visit and then asked to confirm which performance you are attending.

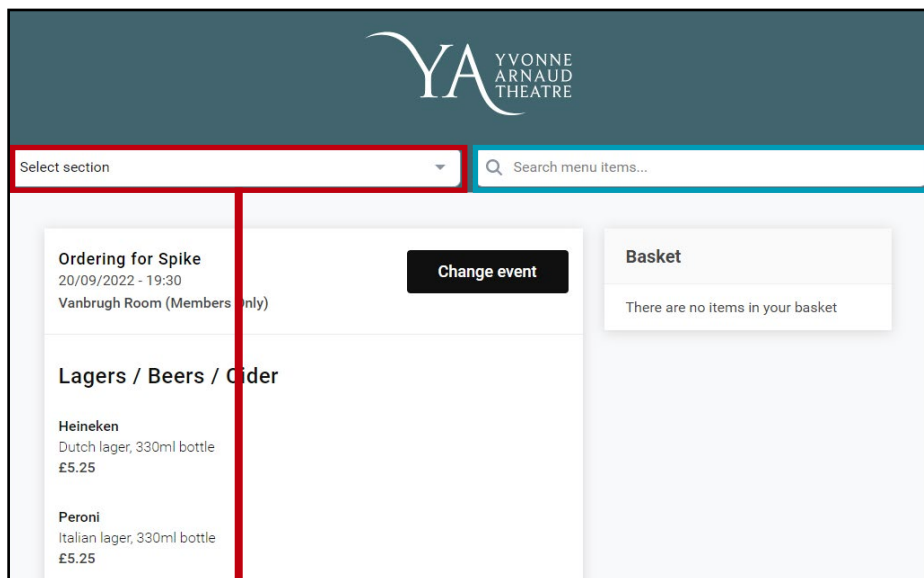


You will then be asked to choose where you would like your food & drinks to be delivered. Vanbrugh food options are only available to be delivered to the Vanbrugh room.

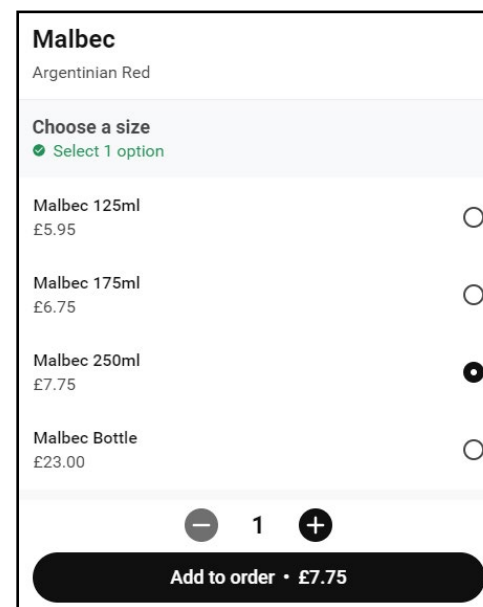
Choose your items

You can now start your order.

All the products available for pre-order will be on the screen for you to scroll through. Alternatively, you can use the **drop-down menu** to find the section of products, or the **search function** to find products.



When you find an item you would like to order, click on it and you will likely (depending on the item) be presented with options with regards to size and/or quantity.

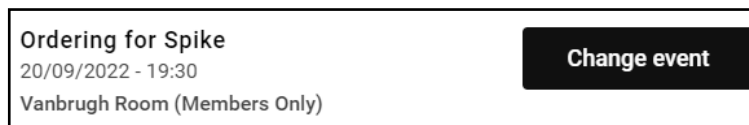
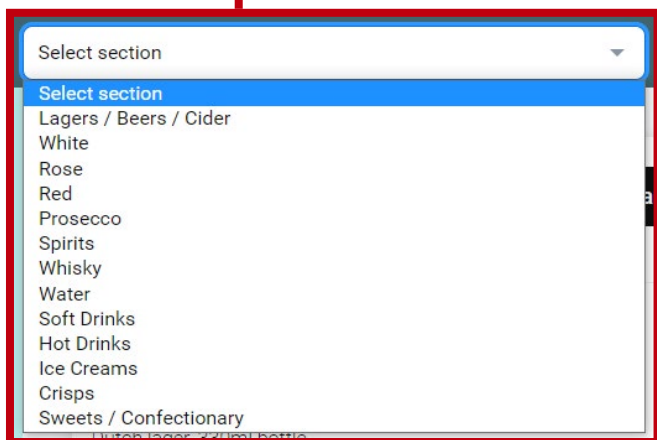


Select your options and click 'Add to order'.

Please bear in mind that food (eg. sandwiches, jacket potatoes) will only be available pre-show.

Repeat this process for all of the items you wish to order.

If you have made a mistake with the date or time of your visit, before you get to checkout, just click the 'Change Event' button. It will ask you to select the date, event and collection spot again. Your items will move across with you to the correct date and time.



Checkout

Collection slot

Collection slot *

Choose collection slot

Choose collection slot

Interval

Pre-show

Collection slot

Collection slot *

Pre-show

Collection time *

Choose collection time

Choose collection time

18:30

18:35

18:40

18:45

18:50

18:55

19:00

19:05

19:10

19:15

Once you have added all your desired items to your basket, click the 'Checkout' button at the bottom of your basket.



You will be presented with the option to have your items delivered pre-show or during the interval. If you select pre-show you will need to select a 'Collection Time'.

Please note that food from our menu (excludes ice cream, sweets & crisps) will only be available pre-show.

If you wish to order items for both pre-show and the interval, you can order these together. Please select 'pre-show,' as your collection slot. You will be able to leave a note of how the order is split at the 'Review Order' page.

Creating an account / Sign in

The first time that you use the service, you will be asked to create an account.


Please be aware, this system is separate to your account on our ticketing system / our website and you will need to create a new account to use this service. Please note that your contact details on this service is for the purpose of us contacting you in case of any issues with your order.

Your personal information will not be shared with anybody else and you will not be added to the theatre's general mailing list.


Create new account

First Name

Last Name

 Phone number

Email address

Password 

Check this box if you want to receive promotions, offers and newsletters


Create account

By continuing, you are agreeing to accept our [Terms and Conditions](#) and [Privacy Policy](#).

[I already have an account](#)

Sign in [Forgot Password](#)

Email or phone number

Password 

Sign in

OR

Create account

Forgot Password

Email address

Reset Password

Cancel

When returning to the service again you will need to sign in.

If you have forgotten your password, simply click on 'Forgot Password', enter your email address and it will send a reset link to you.

Review your order & pay

Review Order

Basket
1 item

Event details
Spike
19:30 - Tue 20 Sep
Vanbrugh Room (Members Only)

Collection slot
Interval

Special instructions
Add special instructions

Promo code
+ Add promo code

Order total

Subtotal	£7.25
Standard 20%	£1.21
Total	£7.25

Pay online now

You will then be shown a summary of your order, please take the time to read through this and confirm that everything is correct.

If you have order items for both pre-show and the interval, use the 'Special Instructions' box to clarify which items are for each time.

Save 10%!

As a valued supporter of the theatre, you save 10% on food & drink. To ensure you receive this benefit please enter **PROMOFOTT10** in the 'Promo Code' section of checkout and hit apply, your discount will be applied.

Add your promo code here *

PROMOFOTT10

Apply

When you are happy that your order is correct click "Pay Online Now". You will be taken to a payment screen, where you can choose to pay by either Card or Google Pay. Select the option and fill out your payment details.

Special instructions

Your instructions

Merlot and crisps for interval.

Add instructions

Cancel

Payment method

G Pay Card

Use the button below to checkout with Google Pay now

Order details

x1 Merlot	£7.25
x1 Merlot 250ml	£7.25

Sub total £7.25

Standard 20% £1.21

Total £7.25

G Pay

Once you have paid, your order will be confirmed and you will receive an email confirmation. If this does not come through, check your spam folders, but if you have any further questions or need help with your order, contact us at catering@yvonne-arnaud.co.uk. Please note, Box Office cannot assist with these matters.